

## Pool Rules:

- 1. ONE LONG WHISTLE BLAST indicates an emergency. EVERYONE must exit the water!
- 2. All persons entering the Aquatic Center facility are required to pay the appropriate entrance fee. No exceptions or refunds.
- 3. Pools may <u>not</u> be used without a lifeguard on duty.
- 4. Proper swimming attire is required: made of Lycra, spandex, nylon, or neoprene.
- 5. <u>ALL</u> children under 3 years of age, must wear <u>both</u> a disposable swim diaper and reusable vinyl diaper.
- 6. Pools, splash pad and spa may be closed seasonally or for maintenance.
- 7. Failure to adhere to all signage and lifeguard instructions, may result in revocation of day passes or membership.
- Inflatable flotation of any kind, obstructive toys or devices that inhibit the ability to swim are not permitted. Only Coast Guard approved life vests and flotation devices are allowed in the facility. This is at the discretion of the lifeguard on duty and patrons must adhere to their directions.
- 9. Running, diving, flips and aggressive play or behavior is not permitted.
- 10. Safety Breaks are called by the lifeguards every hour. Everyone under the age of 14 must leave the pool and spa to take a swim break for this duration, as instructed by the lifeguard.
- 11. Children under the age of 14 must be under visual supervision of a parent/guardian at all times.
- 12. Spa may not be used by children under 14 without a parent/guardian directly supervising.
- 13. Diving blocks and swim platforms are reserved for learn to swim programming only and are not to be used without the supervision and instruction of a swim coach.
- 14. Lap swim is only available during designated times. Lap swimmers have the right of way in assigned lanes. All lap lanes must be shared by either splitting lanes or circle-swimming.
- 15. Around all pools must be clear by a minimum perimeter of two-feet to allow the lifeguard to roam unobstructed.
- 16. Only trained service dogs are permitted in the facility, on deck, under titles II and III of the ADA. A service animal is a dog that is individually trained to do work or perform tasks for a person with a disability. No animals are permitted in the water.
- 17. Food is allowed at the designated picnic areas, but not in or around the pools.
- 18. Glass and breakable items are not allowed in the facility.
- 19. Smoking of any tobacco products, including vapor products, is prohibited inside and within 25 feet of the facility.
- 20. Alcohol is strictly prohibited on the premise and anyone suspected of intoxication will not be allowed inside the Aquatic Center.
- 21. All injuries should be promptly reported to the lifeguard or supervisor on duty; all details and information needs to be recorded on an incident report.

- 22. Use of the facility for group activities or events shall be pre-planned with the administration and are not to interfere with the public enjoyment of the Aquatic Center. Any behavior that detracts from health, safety or welfare is not allowed and may be causation for revoking use of the facility.
- 23. No person may conduct or perform any type of instructional activity for monetary consideration outside of classes scheduled through the Aliso Viejo Aquatic Center programs.

## Patron Code of Conduct:

All patrons are expected to exhibit respectful and courteous behavior at all times, keeping in mind that this is a city owned and operated public facility designed to serve all residents and guests of the Aliso Viejo community. Please be considerate and mindful so that everyone can enjoy the Aquatic Center. These guidelines should be followed to provide a safe and enjoyable experience for all patrons:

- 1. Be respectful to the staff
- 2. Take direction from the staff
- 3. Refrain from using abusive or foul language
- 4. Refrain from causing bodily harm to self or others
- 5. Refrain from causing damage to equipment, supplies and facility

By entering the facility, you are agreeing to abide by the Pool Rules and Patron Code of Conduct. Failure to follow these rules may result in denial of entry, or the revocation of day passes, membership or annual passes without refund. The City of Aliso Viejo strives to make the Aquatic Center a fun-filled, rewarding and safe experience for everyone. Thank you for your cooperation.