Pumproom trouble shoot:

Too much chlorine?

- 1. test water above ground in the pool to verify
- 2. look at set point: is the pool still adding chlorine to the pool?

*If yes, adjust set point of ORP down 10 mV at a time, retest in a half hour until chlorine is within parameters [1ppm-9ppm] (burns off quickly in heat)

*ORP set point may need to be adjusted from time to time because while it is positively correlated to chlorine, it is not directly correlated

*If it is not adding chlorine, close pool [over 10ppm], call general manager to add neutralizer or to adjust the stenner pump down

Not enough chlorine?

- 1. Is there flow to the pool? (Are the low water lights at the bottom of the huge control panel on?)
- 2. Test water above ground in the pool to verify
- 3. Is the pool trying to add chlorine? (green light blinking)
 - *If the ORP is rising, it is doing its thing and will get better
 - *If the ORP is still falling, check the relay mode that it is on auto, check the stenner pump to see if it is moving/ making noises (safety goggles!), check all valves in room to make sure they are on
- 4. Is there chlorine in the vat the lines are in? Are any of the lines clogged or have air bubbles?
- \rightarrow problem not found? close pool [less than 1ppm] call general manager

pH too high?

- 1. Is there flow to the pool? (Are the low water lights at the bottom of the huge control panel on?)
- 2. Test water above ground in the pool to verify
- 3. Is the pool trying to add acid? (green light blinking)
 - *If the pH is falling, it is doing its thing and will get better
 - *If the pH is rising or the same after 30 min, check the relay mode that it is on auto, check the stenner pump to see if it is moving/ making noises (WEAR SAFETY GOGGLES), check all valves to make sure they are on (acid room has valves above doorway inside)
- 4. Is there acid in the big vat? (red meter on top) Are there air bubbles in the lines?

 \rightarrow problem not found? close pool [over 8.1] call general manager

pH too low?

- 1. Test water above ground in the pool to verify
- 2. Is it trying to add acid? (green light blinking)
 - *pH calibration: If the test above and below **both** show a significantly different pH from the manual reading than the computer readout, can calibrate by .1 [no more than .1] ((Ex: If the manual test says it is 8.0 and the computer says 7.4, calibrate the pH on the computer to 7.5))
- *If not adding, send timed slack for general manager to adjust stenner pump (don't mess with acid!)
- 3. Add bicarb if the alkalinity is below 130, if alk above 130 close pool [if pH is below 6.8]

CONTAMINATION: Clean out of pool with net, then leave net in water to sanitize Vomit or solid stool: close for 30 minutes, verify at 2ppm chlorine Loose stool: close for 12 hours, treat with a scoop of shock, verify at 12ppm+ chlorine Blood: No pathogens are spread in chlorinated water, 9 parts water to 1 part chlorine for deck