

Equipment Locations:

Emergency Phone: In the red box outside the Lifeguard Shack on the right side

First Aid Kit: On the table next to the Lifeguard Stand

AED: Inside the Lifeguard Shack on the wall to the left of the door

Backboard: On the hooks outside the Lifeguard Shack to the right on the brick wall

Water Rescue

1. One (1) Long Whistle Blow to indicate a Lifeguard is entering the water
2. Clear the pool
3. Perform Appropriate Entry and Rescue
 - a. Select bystanders to summon and wait for EMS, bring a backboard, bring the AED and First Aid Kit, etc., if needed
4. Assist person to safety
5. Provide required care (First Aid, CPR, etc.)
6. Complete Incident Report
7. Notify Manager on Duty
8. If EMS was called, Laguna Woods Security must also be notified
9. Assess equipment used and replace needed items

Spinal Rescue

1. One (1) Long Whistle Blow to indicate a Lifeguard is entering the water
2. Clear the pool
3. Perform Appropriate Entry and Rescue
4. Appoint a bystander to summon EMS
5. Inform other Lifeguards (if available) that a Backboard is needed
 - a. If no other Premier Lifeguards are available and the person is still breathing, you must maintain in-line stabilization until EMS arrives.
 - b. If another Premier Lifeguard is available, secure person on the Backboard properly and remove the person from the water.
 - c. If the person is not breathing, use a single rescuer extraction to remove the person from the water, perform a primary assessment, and provide necessary care.
6. Select a bystander to bring the First Aid Kit and AED, continue giving care if needed.
7. Complete Incident Report
8. Notify Manager on Duty
9. Notify Laguna Woods Security
10. Assess equipment used and replace needed items
11. Re-open facility if it is safe to do so

Submerged Person

1. One (1) Long Whistle Blow to indicate a Lifeguard is entering the water
2. Clear the pool
3. Perform appropriate Entry and Rescue
4. Select a bystander to summon and wait EMS
5. Select a bystander to bring the First Aid Kit and AED
6. Using a single rescuer extraction remove person from the water, if you are able to and provide appropriate care.
 - a. If you are unable to perform a single rescuer extraction and the person is breathing, wait for EMS to arrive to remove the person from the water.
 - b. If person is not breathing, give ventilations in water.
7. Complete an Incident Report
8. Notify Manager on Duty
9. Notify Laguna Woods Security
10. Assess equipment used and replace needed items
11. Re-open facility if it is safe to do so

Land Emergency

(i.e. Cardiac Arrest, Breathing Emergencies, Stroke, Seizures, Diabetic Emergencies, etc.)

1. One (1) Long Whistle Blow to indicate an Emergency

2. Clear the pool
3. Select a bystander to summon and wait for EMS, if necessary
4. Select a bystander to bring the First Aid Kit and AED
5. Clear the area
6. Provide appropriate care (i.e. CPR, Rescue Breathing, etc.) until EMS arrives
7. Complete an Incident Report
8. Notify the Manager on Duty
9. Notify Laguna Woods Security
10. Assess equipment used and replace needed items
11. Re-open facility if it is safe to do so

Evacuations

(i.e. Fire, Severe Chemical Spill, etc.)

1. One (1) Long Whistle Blow to indicate an Emergency
2. Clear the pool and locker rooms
3. Inform all patrons that they need to move to the evacuation point
 - a. The evacuation point is located at the Koi Pond.
4. Bring First Aid Kit and Lifeguard Binder with you
5. Take a count of patrons and contact information. Do not let anyone leave until you account for them.

Inclement Weather

1. Thunder or Lightning
 - a. At the first sound of thunder or the first sighting of lightning, clear everyone from the water for 30 minutes. The time restarts with each sound of thunder or sighting of lightning.
2. Rain
 - a. Always assume the pool is open unless you hear otherwise from your manager or the Premier Office Staff.
 - b. If the rain is heavy enough to impair visibility of the bottom of the pool, contact your manager for authorization to close.
 - c.

Code Brown/Orange (Fecal/Vomit Contamination)

1. Clear all patrons from the pool
2. Notify Manager on Duty
 - a. Manager on Duty will notify the appropriate individuals
3. If possible, remove debris and dispose of properly

Missing Child

1. Get an accurate description of the child and where the parent last saw them
2. Make sure that no one can exit the facility
3. Clear pool of patrons and move them to the cabanas next to the guard shack
 - a. Once patrons are in a specific area, make sure no one leaves
 - b. Check the bottom of the pool
4. Check all locker rooms/bathrooms/other rooms that can be accessed by patrons
5. If child cannot be located, call 911

Active Shooter

1. If possible, get away from the facility/shooter.
 - a. Alert patrons to the issue without causing panic.
2. If it is not possible to run, hide in a location and barricade the door.
 - a. Turn off lights
 - b. Make sure phones are on silent
 - c. Stay out of view
 - d. Bring as many patrons as possible
 - e. Alert authorities
3. As a last resort, fight
4. Remember that First Officers will not stop to aid any injured parties as their main priority is to end the incident as soon as possible.
5. If First Officers enter the place you are hiding, do not make any sudden movements and make sure the Officers know you are not the threat.